

Getting Help

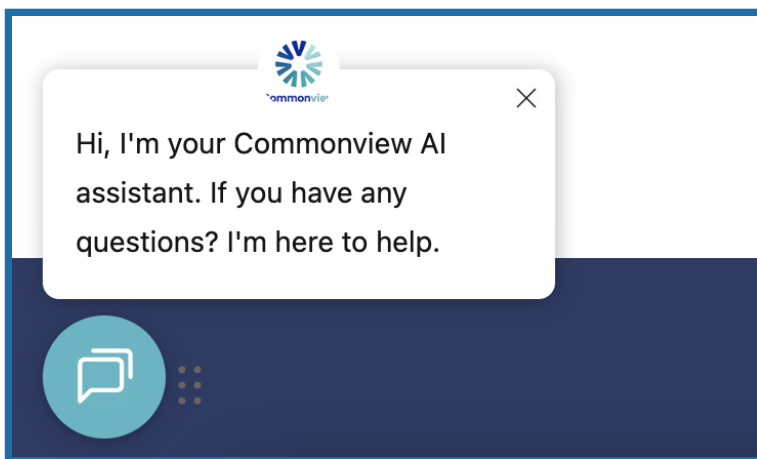
We're here to support you as you set up and manage your Maintenance Plan.
If you ever get stuck or have a question, there are two easy ways to get assistance.

Using the chat bot

You'll notice a **chat bot** displayed at the bottom of the screen throughout the platform.

The chat bot is there to:

- Guide you through features
- Answer common questions
- Help you understand specific fields or calculations
- Provide quick support while you work on your Maintenance Plan



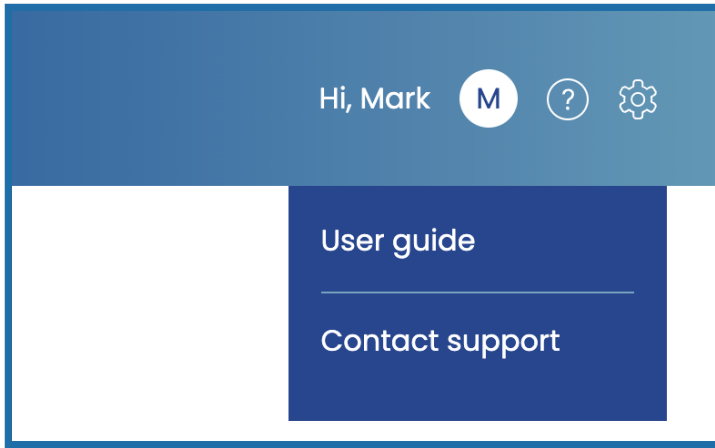
It's the fastest way to get help without leaving the page you're on.

Contacting Support

If you need further assistance, you can contact our support team directly.

To do this:

1. Click the **question mark icon** in the top right corner of the screen.
2. Select **Contact Support**.



Our team will be happy to help you resolve any issues or answer your questions.

Tip

If you're unsure how something works, try the chat bot first — it can often provide instant guidance while you continue working.

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